

<b>Notice of References Cited</b>	Application/Control No. 10/057,143	Applicant(s)/Patent Under Reexamination CASATI ET AL.	
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**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
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**FOREIGN PATENT DOCUMENTS**

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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Casati, Fabio; Grigori, Daniela; Dayal, Umesh; Shan, Ming-Chan; "Improving Business Process Quality through Exception Understanding, Prediction, and Prevention", Proceedings of the 27th VLDB Conference, 2001
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	X	Casati, F.; Fugini, M.G.; Mirbel, I.; "An Environment for Designing Exceptions in Workflows", Information Systems, 1998

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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